

Visiting regulations of AQUA Park Špindlerův Mlýn

These regulations are intended to serve to comply with applicable regulations, protect the health and safety of visitors to the indoor swimming pool, and must be strictly observed by visitors.

By purchasing a ticket, the visitor confirms familiarity with the visitor regulations.

Article 1 – Entrance to the water park.

1. the use of the water park is only allowed during operating hours with a valid ticket - chip, which the visitor buys at the water park cash desk. By entering the pool area, every visitor is obliged to comply with the provisions of these Visitor Regulations and heed the instructions of the water park employees.

2. Children under the age of 10 are only allowed access to the pool if accompanied by an adult.

3. Entry to the water park is only permitted in swimwear or swimwear made of flexible, tight-fitting material. Bermuda shorts, shorts or American swimsuits are not permitted. For hygiene reasons, children of all ages are only allowed to enter the water park in swimwear.

4. When the pools with water attractions are fully occupied, access will be closed, which will be opened again after the capacity is released.

5. Prohibition of entering swimming pools and other areas of the complex

a- Children under 1 year old

b- persons affected by fever, conjunctivitis, skin or contagious diseases, parasites, rashes, diseases accompanied by discharge and bacillus carriers.

c- To persons in quarantine for the occurrence of infection, family members or members of households in which a communicable disease has occurred and the sick person is not isolated.

d- To persons infected with insects, drunk or under the influence of drugs

e- Animals

6. children between the ages of 1 and 3 may enter the pool only in swimsuits with tight-fitting rubber around the legs

Article 2 – Rights and obligations of visitors

1. every visitor is obliged to observe personal cleanliness and to maintain the cleanliness of all places and equipment of the water park and to take care of their own safety and that of others in their actions

2. Every visitor is obliged to wash with soap and take a proper shower without a swimsuit before entering the pools

3. Visitors are obliged to store money and valuables in the safe at the reception, otherwise the operator is not responsible for their loss. The finder is obliged to hand in the objects found in the area at the reception, where they will be entered in the book of finds.

4. Visitors are obliged to save the equipment of the area. They are obliged to pay for damages or losses caused by their fault both to the equipment of the premises and to the property of other persons.

5. Visitors can make requests and complaints regarding the operation or employees of the area at the reception, where the BOOK OF REQUESTS AND COMPLAINTS is located, or directly with the operator.

6. Leave the pools 15 minutes before the end of the operating hours

Article 3 – Prohibited activities in the water park area

- behave in a way that threatens safety and order
- disturb the peace of other visitors
- diving with each other, knocking and throwing others into the water, running on walkways, jumping from them and other risky places (water attractions)
- call for help without reason
- pollute water and other spaces by spitting, throwing garbage, etc.
- smoking, consuming food and drinks in the entire building outside the restaurant
- enter the pool with chewing gum
- bring glass objects and other objects threatening the safety of visitors into the area
- lead dogs or other animals into the area
- unauthorized use of rescue equipment and first aid items
- bring inflatable rings and other inflatable objects, fins, balls and tennis balls into the pool (only inflatable sleeves and swimming goggles are allowed)

Article 4 - Attraction

Toboggan ride

- the toboggan can be accessed by persons – children over 105 cm or over 10 years of age

The visitor is obliged

- ride alone while sitting, or in lying on his back with his feet in the direction of travel
- keep the necessary distances
- take extra care, respect the orders and warnings of the toboggan supervisor

Attraction

- take extra care in the attractions
- it is forbidden to dive with each other, throw others into the water, jump from walkways
- whirlpools and the wild river are launched to a limited extent according to the lifeguards' assessment of 20 minutes, diving is prohibited here
- for health reasons, the recommended time of stay in the whirlpool is no longer than 20 minutes

Article 5 - Exclusion from visiting the pool

A visitor who, despite being warned, does not comply with the provisions of these operating regulations or disobeys the instructions of the responsible staff, gets drunk, or behaves in another inappropriate manner will be expelled from the premises without the right to a refund of the entrance fee. If, in such cases, the visitor does not leave the premises when asked to do so,

the responsible employee may request the intervention of a member of the security agency or directly the Municipal Police and the Police of the Czech Republic

In Špindlerův Mlýn, July 2020

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